



RATP Dev USA Selected to Manage IndyGo Paratransit Services

Indianapolis, IN and Fort Worth, Texas (Oct. 1, 2021) – RATP Dev USA, the North American subsidiary of the global transportation provider, announced it has been awarded the contract to manage paratransit services for IndyGo, the Indianapolis Public Transportation Corporation.

IndyGo selected RATP Dev USA to provide paratransit services through a national competitive process that awarded the contract based on best value procurement. Contract services begin Oct. 1, 2021, and will cover an initial period of three years with two additional one-year options. IndyGo provides countywide public paratransit services for the City of Indianapolis, Marion County, the Town of Speedway, and the City of Beech Grove. IndyGo paratransit service currently consists of 84 revenue vehicles transporting more than 250,000 trips annually.

“IndyGo is looking forward to working with RATP Dev USA to provide outstanding paratransit services to our community,” said Michael Roth, senior director of IndyGo Mobility Solutions. “We trust that RATP Dev USA’s level of expertise and resources will improve the performance of IndyGo paratransit and the quality of services our drivers and maintenance workers provide across the city and surrounding areas.”

IndyGo’s Mobility Solutions Team will provide contract oversight while ensuring RATP Dev USA provides reliable, safe and high-quality transportation services to the residents of Marion County. Under the terms of the contract, RATP Dev USA will provide services including approximately 100,000 revenue hours in the first contract year and will employ the drivers, maintenance staff and local management team. IndyGo will provide the vehicles and facilities, including a newly acquired property that is currently under renovation, and will be customized for the operation. Until that facility is complete, RATP Dev will utilize the services of a local, Indianapolis-based maintenance provider and qualified DBE for maintenance services.

“We are delighted to bring our world-renowned quality of service delivery to the customers and citizens of the great city of Indianapolis and the surrounding area,” said Arnaud Legrand, CEO of RATP Dev USA. “Our customer service, innovation, recruiting, and professional and sensitive service delivery are what set us apart and will be the focus of this partnership with IndyGo.”

RATP Dev USA operates and/or manages 34 bus operation locations in North America, several of which provide ADA Complementary Transit on Demand services.

To learn more about RATP Dev USA, visit www.ratpdevusa.com.



About RATP Dev

Founded in 2002, RATP Dev operates and maintains urban transportation systems in 13 countries on four continents (the United States of America, United Kingdom, France, Italy, Switzerland, Algeria, Morocco, Egypt, Saudi Arabia, Qatar, China, the Philippines and South Africa). With more than 1.5 billion passengers traveling on its networks every year, RATP Dev demonstrates every day its extensive and renowned expertise in a wide range of mobility services, ranging from rail, regional express rail, streetcar, to bus, cable car and sightseeing activities. RATP Dev leverages in France, outside of Paris, and across international markets the technical expertise and experience of RATP Group, the leader in driverless and tramway operations and operator of the Paris network, one of the largest public transportation networks in the world.

In North America, RATP Dev USA employs over 3,800 team members transporting more than 1.5 billion passengers in 15 states and operates a wide range of services.

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About IndyGo

IndyGo, the Indianapolis Public Transportation Corporation, is committed to connecting the community to economic and cultural opportunities through safe, reliable and accessible mobility experiences. The IndyGo Red Line is the longest fully-battery electric bus rapid transit line in the Midwest and provides service through the heart of Indianapolis. To learn more, visit our website at www.indygo.net, follow us on Twitter @IndyGoBus or call 317.635.3344.

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