



PRESS RELEASE

RATP Dev launches the contract to operate and maintain the “Mistral network”, the land and maritime transit network of the Toulon Provence Méditerranée Metropolitan Authority

Toulon, May 3, 2023 - The Toulon Provence Méditerranée Metropolitan Authority has entrusted RATP Dev with the operation and maintenance of the “Mistral network” from May 1, 2023, for a six-year period. RATP Dev, alongside its local partner SUMA, will support the Metropolitan Authority in implementing its ambitious Urban Transport Plan, with the aim of doubling the modal share of public transport by 2030 and reaching 40 million journeys by 2026.

An enhanced range of services to attract and retain more travelers

By awarding the public transit service contract to RATP Dev, the elected officials of the Toulon Provence Méditerranée Metropolitan Authority have chosen an offer which supports the thriving local fabric through a steady increase in coverage (+17%), paving the way to a 54% rise in ridership and greater intermodal transportation with 58% more station visits by 2029. This will be achieved with a safer and “greener” fleet of vehicles and water buses.

“Intermodality is completely changing the way we travel, making our journeys smoother, more sustainable and affordable. It is the key to a change in lifestyle from the “car-centered” mentality. The offer that we have come up with for the Toulon Provence Méditerranée Metropolitan Authority will support its ambition to double the modal share of public transport by 2030 and encourage residents and visitors to get around using different means of transportation, thanks to a high-quality available, innovative and safe service,” explains **Serge Reynaud, RATP Dev’s Executive Director for France & Switzerland.**

An optimized quality of service and innovation for the benefit of travelers

The key indicators set by the Metropolitan Authority, which form the basis of the commitments of RATP Dev and its local partner SUMA, are the implementation of the offer, the reliability of real-time passenger information and its availability across all media, the guarantee of regularity and punctuality, the customer service, safe driving and the cleanliness of the vehicles.

New features available on the website and mobile application will facilitate the traveler's journey. Digitization remains instrumental in nurturing customer relationships: the 5 sales offices, the mobile store and the network of retailers will thus contribute to a successful customer experience.

Driving forward the energy transition for a sustainable Metropolitan area

RATP Dev will support the Metropolitan Authority in its efforts to achieve energy transition and will benefit from this exceptional territory in terms of innovation, including the testing of equipment using green hydrogen energy. Thanks to the performance of its Environmental Management System, RATP Dev will lower greenhouse gas (GHG) emissions by 18%.

A committed partner for the Toulon Provence Méditerranée Metropolitan Authority and the public transport service agents

RATP Dev is committed to maintaining the core social foundation and keeping 100% of staff, whether they are employees of RMTT (Régie Mixte des Transports Toulonnais) or Var and Sodetrav Lines subcontractors, taken over by our local partner RATP Dev.

The fresh managerial impetus will modernize the business, improve quality of life at work and deliver a corporate strategy that benefits travelers and staff alike.

As a fully-fledged regional stakeholder, partnered with other local players, we aspire to work with local businesses and to encourage integration, especially by creating 170 jobs.

About RATP Dev

Founded in 2002, RATP Dev operates and maintains urban transportation systems in 15 countries on five continents (France, the United Kingdom, Italy, Switzerland, Belgium, Serbia, Algeria, Morocco, Egypt, South Africa, Saudi Arabia, Qatar, Hong Kong, SAR of China, the Philippines, Australia, and the United States of America). Day after day, RATP Dev demonstrates its extensive and renowned expertise by offering mobility services across the entire transport spectrum, ranging from rail, regional express rail, tramway, bus to water bus, cable car, and sightseeing tour bus. RATP Dev draws on the technical expertise and experience of the RATP group, the leader in driverless mobility, tramway services and operator of the Paris multimodal network, one of the largest transport networks in the world, to develop its activities in France and internationally.

In France, RATP Dev operates networks in some forty cities, towns, and administrative regions, including Brest, Annemasse, Bourges, Angers, Boulogne-sur-Mer, Charleville-Mézières.

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