PRESS RELEASE

RATP Dev awarded contract to operate Greater Nancy's integrated mobility network in France

Monday, November 16, 2026

The Syndicat Mixte des Mobilités du Bassin Nancéien (SMBN) and RATP Dev, a subsidiary of the RATP Group, have signed a public service delegation contract for the unified management of mobility services across the Greater Nancy area. This seven-year contract (2027-2033), which will begin on January 1, 2027, will simplify daily travel for 340,000 residents.

This contract marks a major milestone for mobility in the Greater Nancy area. For the first time, the transport services of four local authorities (the Greater Nancy Metropolitan Area, Bassin de Pompey, Sel & Vermois, and Moselle et Madon) will be brought together into a single, integrated, easier-to-use transport network.

The new unified network will include 5 backbone bus transit routes, including one trolleybus line, 30 regular bus routes, 28 school routes, 2 night services, 5 demand-responsive transport services as well as park-and-ride facilities.

RATP Dev is leveraging its expertise to help realize the ambitious vision championed by SMBN and its members.

- From January 1, 2027, RATP Dev will ensure a seamless transition for passengers and maintain service continuity for both users and employees during the operator handover.
- By the start of the 2027 school year, the new network will be launched with an improved transport offering on major corridors.
- From 2029-2030, the network will continue to develop, including converting the T2 route into a low-carbon Bus Rapid Transit (BRT) line by 2030 and progressively modernising services.

This landmark integration will also significantly simplify the passenger experience. The deployment of the historic STAN brand across the entire living area will provide a common identity and improve the visibility of the newly integrated network. In addition, a harmonised fare structure will come into effect throughout the region on August 1, 2027. A redesigned demand-responsive transport service will also be introduced by consolidating existing services under a single brand - *Rivéo* - accessible through one phone number, one website and a dedicated mobile app.

A modern, connected and inclusive passenger experience

To place passengers at the heart of mobility services, RATP Dev will introduce several major innovations designed to make daily travel easier. Passengers will benefit from a unified digital ecosystem through a Mobility as a Service (MaaS) application, providing real-time passenger information, mobile ticket purchasing (m-tickets) and demand-responsive transport booking.

On board, open payment technology will enable riders to pay and validate journeys directly using contactless bank cards. Real-time passenger communications will also be improved through centralised traffic alerts and a dedicated WhatsApp communication channel. Beginning in 2027, a new assistance service will support travel for people with reduced mobility or reduced independence.

A Sustainable, committed and local business project

As a long-term partner, the RATP Group is committed to creating lasting economic, environmental and social value for the Greater Nancy area and its communities.

- Energy transition: RATP Dev will progressively electrify the fleet, with a target of 35% electric buses by 2033, reducing the network's carbon footprint by 38% over the life of the contract.
- Safety and security: Teams will increase their presence across the network through mediators and security staff. Stop-on-demand services after dark will also be expanded to improve passenger safety.
- Local engagement: The company will strengthen cultural and economic partnerships and launch a "Mobility Employer" label to encourage modal shift among local employees.

"We are delighted to embark on this journey alongside the Syndicat Mixte des Mobilités du Bassin Nancéien. This project reflects a bold and inspiring ambition: to bring mobility services together across a single functional urban area, creating stronger connections between communities, residents and opportunities. Beyond building a unified network, it embodies a powerful vision of cooperation and regional cohesion. We are proud to dedicate our expertise, energy and commitment to this shared ambition and, together with all stakeholders, help shape the mobility solutions of tomorrow."

Hiba Farès, Chairwoman of the Executive Board of RATP Dev

The key points of the contract

- 7-year contract (2027-2033)
- 340,000 residents served across four territories
- 5 backbone bus transit routes, including one 100% electric trolleybus line
- 30 regular routes
- 28 school routes
- 2 night services
- 5 demand-responsive transport services
- More than 20 million passenger journeys annually
- 257 vehicles operating across the network
- 35% electric bus and trolleybus fleet by 2033 (vs. 11% at contract launch)
- 38% targeted reduction in CO_2 emissions over the duration of the contract

About RATP Dev

RATP Dev is a global operator of urban and intercity transport systems, active in 17 countries across five continents. As a subsidiary of the RATP Group, we draw on 125 years of expertise developed in Paris's ultra-dense and continuously modernised network. Our 25,000 employees deliver excellence across more than 120 operations worldwide including commuter rail, trams, buses and metros where we lead the field in designing, operating and maintaining high-capacity automatic and semi-automatic metro lines. Every day, our teams apply their expertise and innovations to enhance passenger experience, deliver seamless network takeovers, manage complex system upgrades with minimal disruption, drive operational excellence and support major cultural and sporting events. Our work is guided by our conviction that safe, efficient, accessible and sustainable public transport networks are a cornerstone of thriving and inclusive communities around the world. That's why we deliver the best in mobility—every day, everywhere for everyone.

RATP Dev. The right move.

RATP Dev Media Relations - Giles Spence - giles.spence@ratpdev.com +33 6 68 87 25 64