

Bus Services

High-quality service
supporting more
sustainable mobility.



Unique expertise in bus, coach and BRT services

Who we are

RATP Dev is a subsidiary of RATP Group, the world's third largest urban transportation operator, with a century-long heritage as the historic operator of the ultra-dense, constantly modernized Paris network. We combine the unique expertise of Paris and the experience of the world, operating over 100 operations in 15 countries.

RATP Dev delivers localized, world-class expertise to the management of urban and suburban transportation systems, providing cities with low-carbon mobility solutions to build a more sustainable future.

We build, deliver and commit for the best of public transport, every day, everywhere, for everybody – to make it the natural choice for cities and passengers.

What we deliver



Road safety

Ensuring the protection of staff and passengers is our absolute priority. We implement a comprehensive Safety Management System (SMS) in all networks, supported by a clear organization and dedicated governance, a robust monitoring system, digital and innovative tools, and a strong shared culture of safety.



Operational excellence

High-quality bus and coach services are delivered daily across our networks, with recognized expertise in managing disruptive situations. Efficient scheduling and staff management guarantee high operational performance. Our high-end data solutions allow us to improve traffic regularity and monitor energy consumption.



Passenger experience

We are striving to offer passengers a world-class customer experience with smooth, comfortable and accessible journeys. We implement advanced ticketing system and provide reliable passenger information in real time across all channels, including convenient information such as on-board load predictions. We enhance the passenger experience with customer-centric solutions inspired by our sightseeing operations.



Regional development

RATP Dev is committed to enhance urban quality of life. We support urban developments by deploying efficient mobility solutions. We make sure to have a positive local impact, contributing to local solidarity projects. We hire local workforce and upskill our teams worldwide.



Knowledge sharing

Thanks to the Bus Experts Club, RATP Dev networks can benefit from each other's experiences and share best practices, know-how and resources.



120

years of experience
in bus services



14,000

vehicles in circulation
worldwide



3,300

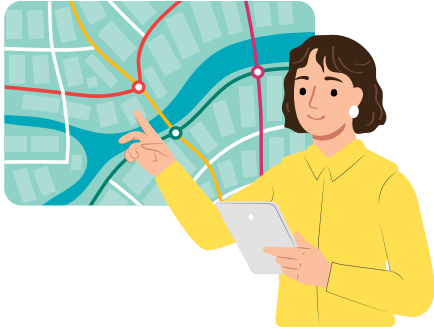
green buses (electric,
bioNGVs and hydrogen)



1.5

billion passengers transported
per year worldwide

Our key expertise



Network adaptation

Adaptation of bus networks can optimize budgets and improve passenger satisfaction.

Analysis and consultation: Identify the transport needs using in-depth data analysis and consultations with stakeholders.

Evaluation and decision-making: Using innovative modeling tools, evaluate the different scenarios, and define the changes alongside the Transport Authority.

Preparation: Train our teams, making sure the drivers master the new itineraries, and inform passengers of the future changes with a 360° communications plan.

Roll-out: Update passenger information (both on the network and on digital channels) and help them on the ground.

Success stories:

Paris (2019)

Adaptation of the historic network to urban developments, with 50 lines and 4000 bus stops involved.

Angers, France (2023)

Adaptation of the bus network to support the commissioning of two additional tramway lines.



Energy transitions

Green buses reduce local emissions and noise pollution, providing passengers with a more comfortable journey. RATP Dev supports cities in their energy transition projects across all types of technology, including electricity, bioNGV, biofuel, and hydrogen.

Energy strategy: Carry out a 360° diagnosis, plan fleet renewal scenarios, provide recommendations, define an energy transition roadmap.

Transition: Purchase rolling stock, adapt infrastructure and depots, and provide human resources support (certifications and preparatory training).

Operations and maintenance: Adapt the transport offer, operate the bus lines and carry out maintenance.

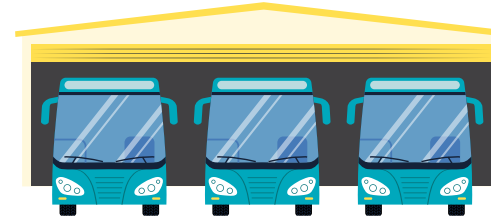
Success stories:

“Plan Bus 2025” in Paris region

One of the most ambitious transition projects worldwide: 4,700 green buses (bioNGV and electric) and 25 depots converted by 2025.

La Roche-sur-Yon (France)

Operation of buses powered by 100% green, 100% local hydrogen. Creation of RATP Dev’s first hydrogen training center.



Depot transformation & redevelopment

Modernized bus depots & workshops optimize the spaces, support energy transition, and facilitate the work of drivers and technicians. Real estate development on infrastructure is a great opportunity to capture property value.

RATP Dev supports cities in the redevelopment and transformation projects, relying on the expertise from RATP Solutions Ville.

Design: Design the project in collaboration with the city, considering the ambition and constraints.

Project management: Form partnerships within the construction industry and ensure budget and timeline compliance.

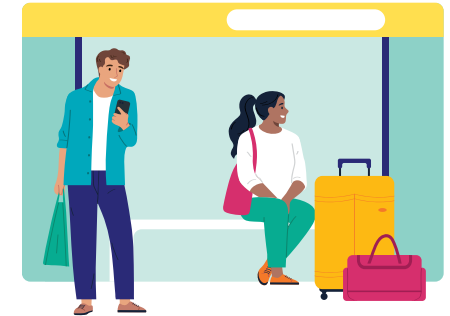
Success stories:

Lagny Bus Depot in Paris (2018)

Added real estate value equivalent to 85% of the investment cost.

Belliard Bus Depot in Paris (2022–2027)

Restructuring of the capital’s largest bus parking facility (230 vehicles), developing a mixed-use urban project on top.



Bus Rapid Transit (BRT)

BRT is an efficient mobility solution for congested cities. With dedicated lines and traffic light priority, it provides high-speed, high-frequency services. Vehicles offer higher capacity compared to a regular bus, are more accessible and more comfortable.

With a recognized expertise in several countries, RATP Dev supports public transport authorities in their BRT projects.

Design: Integrate a bespoke BRT system into the global transport network, provide advice on vehicle choice and project management assistance.

Commissioning: Train drivers, set up the passenger information, inform inhabitants with a 360° communications plan.

Operations: Management of each BRT line with a specific regulation to ensure the best efficiency.

Success stories:

Riyadh

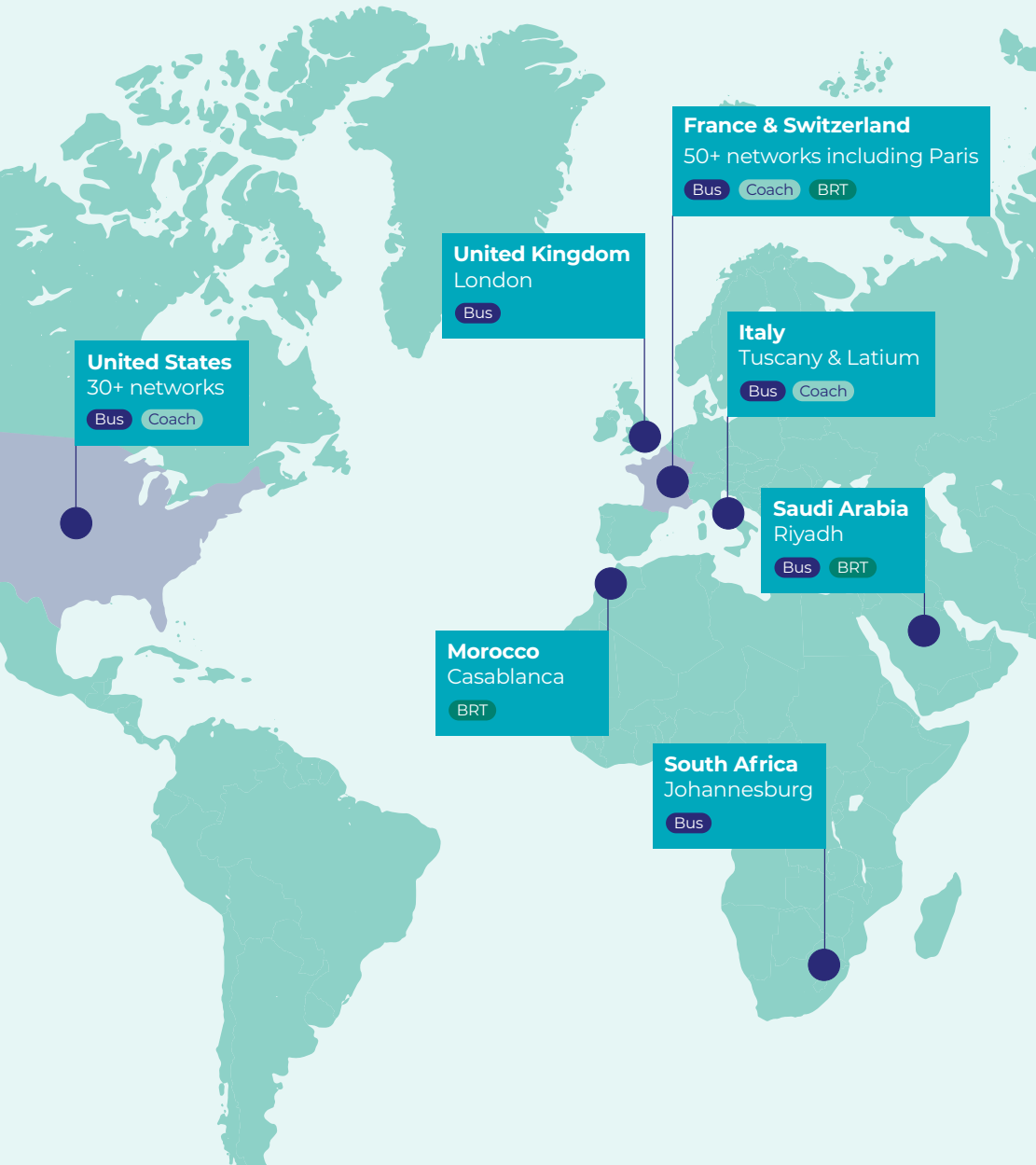
3 lines, 121 stations, 160 km of dedicated lanes, 1 bus every 5 min at peak times.

Paris

TVM: 32 stations, 20 km, 1 bus every 3 minutes, 22 million passengers per year.

Line 393: experimentation of an innovative 12-meter autonomous bus.

Proven track record in bus services



Operating Tuscany's entire regional bus network with more comfortable, modern and innovative transportation.

- 1,000+ lines
- 2,700+ vehicles
- 40,000+ stops
- 100+ million km travelled per year
- 5,000 collaborators

Riyadh, Saudi Arabia

Commissioning and operating Saudi Arabia's first high-end bus system.

- 80 lines
- 100 million passengers expected per year
- 840 vehicles
- 50+ million km travelled per year
- 4,300 collaborators



Paris, France

Operating one of the world's most complex bus systems. Driving one of the world most ambitious energy transition programme.

- 348 lines
- 768+ million passengers per year
- 12,000 stops
- 190+ million km travelled per year
- 4,700 vehicles incl. 2,500 electric & bioNGV
- 17,000 collaborators



Casablanca, Morocco

Commissioning and operating a high-end BRT system, complementary to the tramway network, relieving traffic congestion and lower greenhouse gas emissions.

- 2 lines
- 40 vehicles
- 42 stations
- 1 million passengers in first 2 months





ratpdev.com

ratpdev.communication@ratpdev.com



RATP
GROUP

September 2024