

## Press Release

### A Successful Africa Cup of Nations in Morocco for RATP Dev in Casablanca

**Paris, January 20, 2026** – The 2025 Africa Cup of Nations concluded last night in Rabat, Morocco, with Senegal's victory, marking the end of an edition that thrilled football fans across Africa and around the world. Among the Moroccan host cities, Casablanca, where eight major matches took place, was at the heart of a reinforced mobility system led by RATP Dev Casablanca, operator of CasaTramway and CasaBusway.

#### Ready for Morocco's next major challenges

The success of the system deployed for CAN 2025 confirms RATP Dev Casablanca's ability to support major sporting and cultural events. This positive momentum is already paving the way toward upcoming milestones, including the 2030 World Cup, which Morocco will host alongside Spain and Portugal. Committed to continuous innovation, RATP Dev aims to contribute sustainably to transforming mobility in the Kingdom and enhancing the international influence of Moroccan cities.

**Christophe Tenthorey, General Manager, RATP Dev Casablanca:** *“Transporting African passion” was our driving force throughout the organization of CAN in Casablanca which hosted eight matches. In addition to a 20% increase in service, our teams were fully present onboard buses and tramways, on platforms... to make this collective moment a success for the city and for our client, CasaTransports.*

#### Operational reinforcements suited to an international event

To absorb the significant increase in ridership, RATP Dev boosted its transport offer by 20%, ensuring smooth travel throughout the competition. Nearly 80 additional staff were deployed for match evenings (120 for the final) to support welcoming, guiding, and securing passengers around stations and high-traffic zones. Mobile intervention teams further reinforced this human presence.

This operational deployment was anchored in a structured project-mode organization, mobilizing all business lines, support functions, and technical teams. A dedicated task force, including RATP Dev experts from several countries, supported local teams by sharing international best practices in flow management and real-time supervision.

The logistical effort resulted in more than 800 additional trips on lines serving Mohammed V Stadium and fan zones. Mobile intervention brigades ensured immediate responsiveness in case of disruptions, while an enhanced maintenance plan, with pre-positioned technical teams, guaranteed optimal availability of rolling stock and infrastructure.

To manage the entire system, a dedicated CAN coordination room, attached to the Central Command Post (PCC) and operating on crisis-management principles, enabled accelerated decision-making and optimal coordination between field teams, supervisors, and institutional partners.

Thanks to this robust organization and the mobilization of hundreds of enthusiastic employees, easily identifiable through dedicated uniforms, RATP Dev ensured exemplary fluidity of movement, meeting the demands of a major international event.

## Innovations to streamline travel and modernize the passenger experience

To effectively address the information needs of the thousands of fans visiting the city, RATP Dev Casablanca focused on innovation. Its passenger-assistance chatbot on WhatsApp, available 24/7, handled more than 5,000 requests thanks to multilingual artificial intelligence.

This edition of CAN also featured an immersive event-oriented approach across the network. An interactive map, accessible via QR code, offered simple and immediate wayfinding. Dedicated signage inspired by mascot Hassan was installed in stations and strategic areas, providing clear and recognizable visual cues. At the same time, AI-generated audio announcements in French, English, and Arabic enhanced accessibility and facilitated travel for international visitors.

By integrating these technological solutions during CAN, RATP Dev once again strengthened its expertise in event mobility, a true lever for sustainably improving the everyday user experience.

### Key figures - Service Capacity & Safety on the CasaTransports Network

#### Crowd management

- ✓ +20% transport offer (BRT and tramway) throughout the competition, representing 800 additional trips.

#### Reinforced safety

- 👉 A fully equipped coordination room open 3 hours before matches and 2 hours after, staffed with a crisis director and 5 expert managers to monitor and coordinate all field interventions, equipped with multi-screen station monitoring, situation dashboards, and an interactive network map for real-time tracking.

- 👤 120 additional station agents recruited to meet increased needs.

#### About RATP Dev

RATP Dev is a global operator of urban and intercity transport systems, active in 16 countries across five continents. As a subsidiary of the RATP Group, we draw on 125 years of expertise developed in Paris's ultra-dense and continuously modernised network. Our 25,000 employees deliver excellence across more than 120 operations worldwide including commuter rail, trams, buses and metros where we lead the field in designing, operating and maintaining high-capacity automatic and semi-automatic metro lines. Every day, our teams apply their expertise and innovations to enhance passenger experience, deliver seamless network takeovers, manage complex system upgrades with minimal disruption, drive operational excellence and support major cultural and sporting events. Our work is guided by our conviction that safe, efficient, accessible and sustainable public transport networks are a cornerstone of thriving and inclusive communities around the world. That's why we deliver the best in mobility—every day, everywhere for everyone. **RATP Dev. The Right Move**

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