

Press release

## The community of the Pays de Laon greater urban area reaffirms its trust in RATP Dev by renewing its contract to operate the TUL network

**Paris, January 17th, 2023** — The community of the Pays de Laon greater urban area reaffirmed its trust in CTPL—an RATP Dev subsidiary—on December 15th by renewing its contract to operate and maintain the TUL network for a further seven years, from 2023 through 2029. This renewal is an opportunity to affirm a new stage in the partnership between the operator and the community of the Laon area, to make the public transit service even more dynamic.

The new service delegation, which began on January 1<sup>st</sup>, 2023, will continue the role entrusted to RATP Dev since 2016, covering the technical, administrative, financial, and commercial management of the TUL network facilities, as well as their upkeep and maintenance.

CTPL will operate the urban network, consisting of five regular bus routes serving the residents of Laon and Chambry. The service delegation also includes intercity transport along 13 routes, some managed by the Pays de Laon urban community and others by the Hauts-de-France regional authority. Lastly, CTPL provides a Transport-on-Demand service to all 38 municipalities that make up the greater urban area.

"Since 2016, we have transported an average of just over 1 million passengers annually, and our customer satisfaction rate is 93%. For this new service delegation, all our teams remain committed to the goals of the community of the Pays de Laon greater urban area for the public transit service provision," explained **Guillaume Jacmain, Director of CTPL, a subsidiary of RATP Dev and operator of the TUL network.**

"Quality" will be the guiding principle for this renewed public service delegation. CTPL is renowned for its professionalism, which is recognized by all the players in the Laon area. That recognition has been earned over the years by virtue of the commitment of all the departments of the CTPL team on a daily basis.

The team is made up of departments including operations/driving, maintenance, sales, and human resources. All are committed to remaining as close as possible to their passengers.

**RATP Group press office**

+33 (0)1 58 78 37 37

servicedepresse@ratp.fr

**About RATP Dev**

Founded in 2002, RATP Dev operates and maintains urban transportation systems in 16 countries on 5 continents (Serbia, Saudi Arabia, France, Italy, United Kingdom, Switzerland, Belgium, the United States of America, Morocco, Algeria, Egypt, South Africa, Qatar, Saudi Arabia, Hong Kong SAR China, the Philippines and Australia). RATP Dev demonstrates every day its extensive and renowned expertise in a wide range of mobility services, ranging from rail, regional express rail, and streetcar to bus, cable car, and sightseeing activities. RATP Dev leverages in France, outside of Paris, and across international markets the technical expertise and experience of RATP Group, the leader in driverless metro and tramway operations and operator of the Paris network, one of the largest public transportation networks in the world.